

AMENDMENTS TO THE CLAIMS

10/519732

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This listing of claims replaces all prior versions, and listings, of claims in the application:

**Listing of Claims**

1-19. (Cancelled)

20. (New) A method of delivering a message using at least one telecommunications network, wherein a user has access to a plurality of telecommunications services, which telecommunications services are provided to the user via said at least one network and are accessed by the user using one or more user access devices, said method comprising the steps of:

selecting a target access device from said user access devices based on results of a use-analysis of any of said telecommunications services and said user access devices, said selecting of a target access device being further based on an analysis of operational capabilities of said user access device in dependence of said message content, wherein said message is delivered at said selected target access device by converting at least a part of said message content to a format which is dependent on said selected target access device.

21. (New) The method according to claim 20, wherein operation of at least one of said telecommunications services invokes at least one service-related event, and wherein said at least one service-related event is used as an input to said use-analysis of any of said telecommunications services and said user access devices.

22. (New) The method according to claim 20, wherein a personal identification by said user, such as a personal identification for use of banking services or public transportation, is used as an input to said use-analysis of any of said telecommunications services and said user access devices.

23. (New) The method according to claim 20, further comprising the step of keeping a history of results of said use-analysis of any of said telecommunications services and said user access devices, and wherein delivery of said message is based on said history.

24. (New) The method according to claim 20, wherein said step of selecting a target access device is further dependent on an operational mode of any of said user access devices.

25. (New) The method according to claim 20, wherein delivering of said message further depends on preferences of the user for receiving any of said plurality of services.

26. (New) The method according to claim 20, wherein delivering of said message comprises the step of triggering a further message to said target access device.

27. (New) A system for delivering a message via at least one telecommunications network, comprising:

means for providing access to a plurality of services via said at least one network and via one or more access devices;

means for selecting a target access device from said user access devices based on results of a use-analysis of any of said telecommunications services and said user access devices, wherein said means for selecting a target access device is adapted for selecting said target access device based on an analysis of operational capabilities of said user access devices in dependence of said message content; and,

means for delivering said message at said selected target access device by converting at least a part of said message content to a format which is dependent on said selected target access device.

28. (New) The system according to claim 27, further comprising means for receiving service related events, means for interpreting these service related events, and means for using said events as an input to said use-analysis of any of said telecommunications services and said user access devices.

29. (New) The system according to claim 27, further comprising a database of historic data regarding results of said use-analysis of any of said telecommunications services and said user access devices, and means for storing information regarding said results in said database.

30. (New) The system according to claim 27, wherein said means for selecting said target access device is further arranged for selecting said target access device based on an operational mode of any of said user access devices.

31. (New) The system according to claim 27, wherein said means for selecting said target access device is further arranged for selecting said target access device based on user preferences.

32. (New) The system according to claim 27, wherein said means for delivering said message is arranged for triggering a further message to said selected target access device.

33. (New) The system according to claim 27, further comprising means for providing an indication of a user's whereabouts based on result of said use-analysis of any of said telecommunications services and said user access devices.